



GARLAND

**INFORMATION TECHNOLOGY
SERVICES**

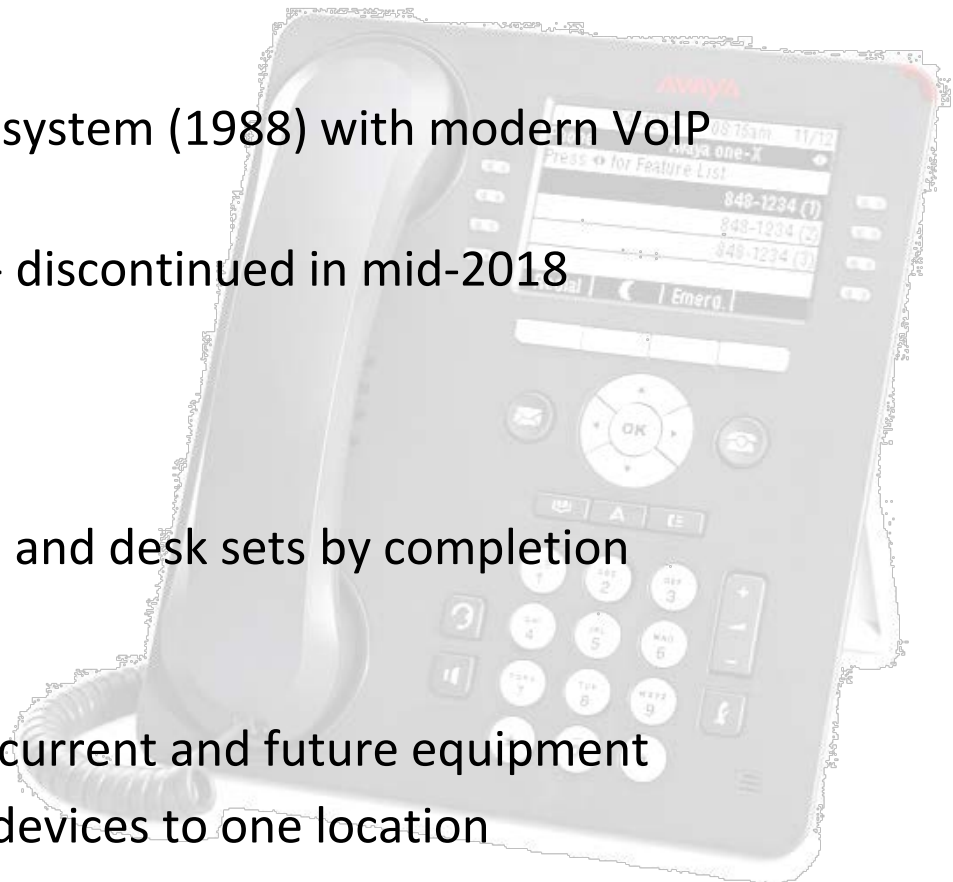
**2017
CAPITAL IMPROVEMENT PROGRAM**

STEVEN NIEKAMP, CHIEF INFORMATION OFFICER

Telephone System Replacement

2017 Project Cost: \$413,000
Total Project Cost: \$1,652,000
Estimated Completion Date: 12/2020
Council District: All

- **Project**
 - Replace the Nortel CS1000 system (1988) with modern VoIP communications platform
 - CS1000 hardware support - discontinued in mid-2018
- **Approach**
 - Proactive, multi-year effort
 - Replace core infrastructure and desk sets by completion
- **Benefit**
 - Ensures compatibility with current and future equipment
 - Consolidates multiple PBX devices to one location





SUMMARY OF CIP PROJECTS

Project Name	2017 CIP Impact from Actionable Projects
Telephone System Replacement	\$413,000
Total	\$413,000

QUESTIONS?



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